



CONNECTING  
COMMUNITIES



## ***Strengthening linkages between community and legal organizations***

### **CLEO CONNECTING COMMUNITIES**

## **2. ONE-MONTH FOLLOW-UP EVALUATION – PARTICIPANTS’ PERSPECTIVE**

**April 2013**

As part of the evaluation process every Connecting project will include an evaluation of what has changed for participants one month after the training.

The Connecting Communities Secretariat will collect and share common feedback across all projects and present the information to the Advisory Committee for review. The Secretariat will also share aggregate results on the Public Legal Education Learning Exchange for other groups to use in their public legal education work.

*Who will contact participants?*

Connecting project staff may follow up with participants or the Connecting Communities Secretariat may take on this role.

*How might this work?*

An email will be sent to all participants asking them to complete a brief online survey. Interviews would then be conducted to up to five participants over the phone to verify the findings and get some more in-depth feedback.

*What will be asked in the email survey?*

- Are you doing anything different as a result of the training?
  - Yes or No
  - If yes, what are you doing?
  - If no, why not? What challenges are you facing?
- Has the training helped you better serve your client group? If so, how? If no, why not?
- How has your increased understanding of the law helped you serve your client group?
- How often have you made use of the knowledge or skills you learned in the training?
- How has the training helped you make better referrals?
- Do you know more about who to contact or make referrals to? (yes, no, please explain)



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- It has been one month since you attended the training and you have had a chance to apply what you learned. What more do you need to learn? about public legal education?

The Secretariat will support you in your evaluation efforts and will be pleased to answer your questions.